

Important notice

for all residents of

Ladies and Gentlemen,

Following consultation with your property manager/house owner, we have contracted Solutions30 GmbH (on behalf of Unitymedia) in order to reinstall and expand the existing broadband distribution system and to suppress any interference affecting the existing services.

The work in the building will take place on: _____

For this purpose, **access** to

1. The neighbours, _____, _____, _____
2. The aerial socket/multimedia outlet required in the apartment _____
and _____
3. And basement room

Each apartment will receive a new multimedia outlet as a result of the work.

For this purpose, the existing antenna sockets in **each apartment** are being replaced.

Please note the following points:

- If you cannot be at home, please arrange for someone you can trust (for instance a neighbour or a caretaker, etc.) to open your dwelling so that we can perform the installation work.
- In order to minimise the time spent in your home, we would like to ask you to make sure that the existing aerial sockets can be freely accessed on the day of installation.
- Short breakdowns in cable TV reception during the interference suppression phase can be expected.

Under certain circumstances, it is possible that the work might cause a noise and a temporary power failure, which may affect you. However, we will do our best to keep this to a minimum and to complete the work as quickly as possible.

We apologise in advance for any inconvenience that may arise.

Yours sincerely
Your Solutions30 Team

