

Overview of the multimedia outlet

Unitymedia

In order to ensure the successful provision or restoration of the services, the customer must ensure that access to the multimedia outlet or the four-hole multimedia outlet is free

To allow the technician to work on it unhindered, it must not be blocked by any objects (e.g. wall units, cupboards or heavy furniture, etc.).

If no access to the multimedia outlet or to the 4-hole multimedia outlet is possible, the technician's assignment will be cancelled and a new appointment will have to be arranged with the customer. For one thing, this may result in costs to cover the repeat journey and the working time spent by our service technicians.

Overview of the multimedia outlet and aerial socket.

